# Welcome to the Neighborhood, We're glad you chose to visit with us!

It is with greatest pleasure that we welcome you to the office of Dr. Sonya White and the "Bright White Smile Team." Sometimes it's difficult finding health care providers who make you feel comfortable and at ease when discussing your medical needs, so we ask that you allow us to show you how important you are to us.

In our office, you will find the most "dazzling smiles" and the warmest personalities waiting to greet you. We will gladly discuss your dental needs with a professional and courteous attitude.

Dr. White has been in private practice since 1997 and is committed to excellence. She continues her post-graduate training at the prestigious Las Vegas Institute for Advanced Dental Studies in Nevada. By undergoing training, Dr. White consistently achieves the clinical ability that few dentists in the country are even aware exist. She is one of the few LVI dentists in the area.

With two locations to conveniently serve you, appointments are available in Moss Point, MS and Mobile, AL. Monday – Thursday from 8:30am to 4:00pm. We accept most dental insurance policies and our competent office administrator will be happy to assist you in maximizing your insurance benefits. We also offer, the White Smile Plan, Tower Loans, CareCredit to help you get the "perfect" smile.

Call our offices today to schedule a reservation. We are located in Piccadilly Square at Airport and Hillcrest and our phone number in Mobile is (251)341.1500. The Moss Point office is located at 4014 Main Street in the State Farm Building, our number is 228.474.7645.

Dr. Sonya White, DDS and the White Smile Team

# Mission Statement of Dr. Sonya White, DDS And the "Bright White Smile Team"

Our goal and policy is to provide our patients with the highest quality of dentistry available. We strive to be the best and treat our patients as one of our own family members.

We have genuine concerns for your comfort before, during and after your treatment. Our team is passionate about helping you achieve your goals. Being of service to our patients is the definition of our purpose and the mission of our practice.

To accomplish our mission, we will provide: As a result of these provisions, we hope that:

- A highly trained and professional staff.
- State-of-the-art equipment and technology.
- A genuine concern for our patient's time.
- Our patients will be highly satisfied with their personalized care.
- They will continue as a part of our practice family.
- They will enjoy oral health and beautiful smiles for a lifetime.
- Our patients will feel a desire to refer their friends and family.
- Our patients will uphold their scheduling and financial commitments.

WE PLEDGE AND GUARANTEE THAT WE WILL ALWAYS
DO OUR VERY BEST TO SERVE YOU.

# **DENTAL REGISTRATION AND HISTORY**

PATIENT INF	ORMATIC	ON 9	DE	NTA	L INSURANCE			
			\M/ha	le reen	anaible for this account?			
Date		Who is responsible for this account?						
SS/HIC/Patient ID #				t				
Patient NameLast Name		Insurance Co						
			ıp #					
First Name	Middle Initial Is pa	Is patient covered by additional insurance? ☐ Yes ☐ No						
Address	Subs	Subscriber's Name						
E-mail	Birth	Birthdate SS#						
City	Rela	Relationship to Patient						
State	Insu	Insurance Co						
Sex M F Age	Gro	up #						
Birthdate			IGNMENT					
☐ Married ☐ Widowed	Single	☐ Minor	rtify that	I, and/o	r my dependent(s), have insurance			
☐ Separated ☐ Divorced	☐ Partnered for	or years	Nan	ne of Ins	urance Company(ies) and a	assign directly to		
Patient Employer/School					all ins	urance benefits, i		
		any,	otherwise	payable	to me for services rendered. I under	erstand that I am		
	Occupation			financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance submissions.				
Employer/School Address		The			st may use my health care information			
		for t	he purpose	e of obta	above-named Insurance Company(ies aining payment for services and dete	rmining insurance		
Employer/School Phone ()					payable for related services. This cons an is completed or one year from the da			
Spouse's Name								
Birthdate			Signatur	re of Pati	ent, Parent, Guardian or Personal Rep	esentative		
SS#	103111		loggo print	name of	Patient, Parent, Guardian or Personal	Representative		
Spouse's Employer			lease print	name or	ratient, ratent, dualdian of reisonal	representative		
Whom may we thank for referring	you?		1	Date	Relationship to	Patient		
				72.0				
PHONE NUM	BERS							
Phone (		Morle (		-v+	Cell ()			
Phone ()				-XI				
		Best time and place to reach you someone who does not live in your		ld.)				
	(opoon)							
Name				,				
Home Phone ()		Work P	none (	)_				
DENTAL HIS	TODY							
DENIAL HIS	TOKI		-					
Reason for today's visit		Burning sensation on tongue		□ No	Mouth breathing	☐ Yes ☐ No		
		Chew on one side of mouth Cigarette, pipe, or cigar smoking		☐ No	Mouth pain, brushing Orthodontic treatment	☐ Yes ☐ No		
Former Dentist		Clicking or popping jaw		□ No	Pain around ear	Yes No		
City/State		Dry mouth		□ No	Periodontal treatment	☐ Yes ☐ No		
Date of last dental visit		Fingernail biting		□ No	Sensitivity to cold	☐ Yes ☐ No		
Date of last dental X-rays		Food collection between the teeth Foreign objects		☐ No	Sensitivity to heat Sensitivity to sweets	☐ Yes ☐ No		
	Place a mark on "yes" or "no" to indicate if you			□ No	Sensitivity when biting	Yes No		
have had any of the following:	and it you	Gums swollen or tender	Yes	□No	Sores or growths in your mouth	☐ Yes ☐ No		
Bad breath Bleeding gums	☐ Yes ☐ No	Jaw pain or tiredness	☐ Yes	☐ No	How often do you floss?			
	☐ Yes ☐ No	Lip or cheek biting	Yes	No				

Rev. 3/2012

No. 1 de la Maria						Date of last visit		
Physician's Name	-liti0 (	Name of the second seco	Date of last visit re Fosamax, Actonel, Atelvia, Didronel, Boniva.					
College Services and the services are the services and the services and the services and the services are the services are the services are the services are the services and the services are th								
names of phentermine), Pond	limin (fenflura	amine) and	Redux (dexfenfluramine	e). 🗌 Yes 🔠	No	mbinations of Ionimin, Adipex, Fa	astin (brar	ıa
Place a mark on "yes" or "no"				: □ Yes	□No	Respiratory Disease	☐Yes	ПИ
AIDS/HIV			Epilepsy Fainting or dizziness	☐ Yes	□No	Rheumatic Fever	☐ Yes	
Anemia			Glaucoma	☐ Yes	□No	Scarlet Fever	☐ Yes	
Arthritis, Rheumatism Artificial Heart Valves			Headaches	☐ Yes	□No	Shortness of Breath	☐Yes	
Artificial Joints			Heart Murmur	☐ Yes	□No	Sinus Trouble	☐ Yes	
		The state of the s	Heart Problems	☐ Yes	□No	Skin Rash	☐ Yes	
Asthma Back Problems			Hepatitis Type	Yes	□No	Special Diet	☐ Yes	
Bleeding abnormally, with			Herpes	☐ Yes	□No	Stroke	Yes	
extractions or surgery	□ ies □		High Blood Pressure	☐ Yes	□No	Swollen Feet or Ankles	☐ Yes	
Blood Disease	☐ Yes ☐	NI-	Jaundice	□ Yes	□No	Swollen Neck Glands	☐ Yes	
Cancer	☐ Yes ☐	1 61-	Jaw Pain	□ Yes	□No	Thyroid Problems	☐Yes	
Chemical Dependency	☐ Yes ☐	I AL-	Kidney Disease	□ Yes	□No	Tonsillitis	Yes	
Chemotherapy	☐ Yes ☐	1 11-	Liver Disease	□ Yes	□No	Tuberculosis	Yes	
Circulatory Problems	☐ Yes ☐	1 11-	Low Blood Pressure	□ Yes	□No	Tumor or growth on head or	☐Yes	
Congenital Heart Lesions	☐ Yes ☐	I A I -	Mitral Valve Prolapse	☐Yes	□No	neck		
Cortisone Treatments	☐ Yes ☐	I NI-	Nervous Problems	☐Yes	□No	Ulcer	☐ Yes	
Cough, persistent or bloody	☐ Yes ☐	INIa	Pacemaker	☐Yes	□No	Venereal Disease	☐ Yes	
Diabetes	☐ Yes ☐	1 NI-	Psychiatric Care	☐Yes	□No	Weight Loss, unexplained	☐ Yes	
Emphysema	☐ Yes ☐	] No	Radiation Treatment	☐Yes				
Do you wear contact lenses?	P Yes □	No	Traditation froutificht					
Women:								
Are you pregnant?  Yes	□No	D	ue date		Are you nu	rsing?  Yes  No		
Taking birth control pills?	∃Yes □ N	10						
ME	DICATI	IONS				ALLERGIES		
List any medications you are	currently tak	ing and the	e correlating	☐ Aspirin		☐ Local Anesthe	tic	
diagnosis:				☐ Barbiturat	tes (Sleepir	na pills) Penicillin		
				Codeine	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	□ Sulfa		
-						_ Guila		
				□ ladina		□ Othor		
				lodine		Other		
				☐ lodine ☐ Latex		☐ Other		
Phone ()				Latex		☐ Other		
Phone ()				Latex		☐ Other		
UPDATES	(To be fil	lled in at		Latex	]Yes 🗆			
UPDATES	(To be fill	lled in at	future appointme	Latex nts)		No		
UPDATES  Has there been an	(To be fill may change in the state of the s	lled in at	future appointme	Latex nts) appointment?		No		
UPDATES  Has there been an  For what conditions?	(To be fill my change in the dications?	lled in at	future appointme a since your last dental a	Latex nts) appointment?		No		
UPDATES  Has there been an  For what conditions?  Are you taking any new med  Patient's Signature	(To be fill by change in the dications?	lled in at	future appointme a since your last dental a	Latex nts) appointment?		No		
UPDATES  Has there been an  For what conditions?  Are you taking any new med  Patient's Signature	(To be fill by change in the dications?	lled in at	future appointme a since your last dental a	Latex nts) appointment?		No Date		
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UPDATES  Has there been an  For what conditions?  Are you taking any new med  Patient's Signature  Doctor's Signature  Has there been any change  For what conditions?  Are you taking any new med	(To be fill any change in your healt dications?	lled in at	future appointme a since your last dental a If so, what? ur last dental appointme	nts) appointment?	□ No	No DateDate		
Has there been an For what conditions? Are you taking any new med Patient's Signature Doctor's Signature Has there been any change For what conditions?	(To be fill a second of the fi	lled in at	If so, what? If so, what?	nts) appointment?	□ No	No DateDate		

## Practice Limited To General Dentistry NOTICE OF PRIVACY PRACTICES

NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

# PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in the Notice while it is in effect. This Notice takes effect April 3, 2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### **USES AND DISCLOSURES OF HEALTH INFORMATION**

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**Treatment**: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment to services we provided to you.

**Healthcare Operations**: We may use and disclose your healthcare information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals. Evaluating practitioner and provider performance, conducting training programs, accreditation, and certification, licensing or credentialing activities.

**Your Authorization**: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorizations, we cannot use or disclose your health information for any reason except those described in the Notice.

**To Your Family and Friends**: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to family members, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved in Care**: We may use or disclose your health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, or your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses of disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

**Marketing Health-Related Services**: We will not use your health information for marketing communications without your written authorization.

**Required by Law**: We may use or disclose your health information when we are required to do so my law.

**Abuse or Neglect**. We may disclose your health information to appropriate authorities if we reasonable believe that you are a possible victim of abuse, neglect, or domestic violence of the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security**: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorize federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders**: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

#### **PATIENTS RIGHTS**

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. WE will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$0.25 for each page, \$22.00 per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

**Disclosure Accounting**: You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you are reasonable, cost-based fee for responding to these additional requests.

**Restriction**: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions but if we do, we will about by our agreement (except in an emergency).

**Alternative Communication**: You have the right to request that we communicate with you about health information by alternative means or to alternative locations (You must make your request in writing). Your request must specify that alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment**: You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended). We may deny your request under certain circumstances.

**Electronic Notice**: If you receive this Notice on our Website or by electronic mail (email), you are entitled to receive this Notice in written form.

#### **QUESTIONS AND COMPLAINTS**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with us by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You may also submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Resources.

Contact Office: Dr. Charles Dent

Telephone: 228.474.7645 Fax: 228.474.6406

Email: officemanager@whitesmilecenter.org

Address: 4014 Main Street, Moss Point, MS 39563

# **Extensive Detailed Examinations**

Dear New Patient,

First, let me begin by explaining the definition of dentistry. Dentistry is the science and art of preventing, diagnosing and treating diseases, injuries and malformations of the teeth, jaws and mouth."

All of my patients will be made aware that an inspection of their periodontal tissues, both hard and soft, is a normal part of a dental examination. A detailed and extensive oral examination allows me to determine if a patient is a risk of periodontal diseases, oral cancer or if they have cavities.

It is my responsibility to ensure that you are informed of the periodontal diagnosis, the need for treatment, the anticipated benefits of the treatment proposed, the possible complications of the treatment proposed, the consequences of non-treatment and to address of your dental needs.

With all the new information linking periodontal disease with systemic diseases, such as diabetes, lung and respiratory diseases, pre-term low birth weight babies, weakened immune systems, osteoporosis and gastric ulcer, it is not just about teeth anymore.

It is a policy of this practice to always do a detailed examination for new patients, including x-rays; develop a diagnosis and a treatment plan, perform an oral cancer screening, inform patients and document all clinical findings including conversations with you, our patient.

Now that I have clarified my position on why I perform detailed examinations, I hope that you will check the yes box below. The cost of this examination is \$301.00.

# Dr. Sonya White, DDS, PC

Yes, I accept the detailed extensive examination and I am aware that I am responsible for any cost that is not covered by my insurance policy.

No, I do not accepted the detailed extensive examinations, it is not covered by my insurance plan. I understand the need to have this examination based on the information I've read above, however, I refuse.

# Dr. Sonya White, DDS

6309 Piccadilly Square Drive Mobile, AL 36609-5103 (251)341-1500

## Written Financial Policy

Thank you for choosing Dr. Sonya White, DDS, PC. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy as possible by offering serval payment options.

#### **Payment Options:**

You can choose from:

Cash, Check-Cards, Visa, MasterCard or Discover Card

We offer a 10% courtesy accounting adjustment to patient who pay for their treatment with cash prior to completion of care for treatment plans of \$3000.00 or more

• **Convenient Monthly Payment Plans**; CareCredit or Tower Loan We allow you to pay monthly with no Annual fees or pre-payment penalties.

#### Please Note:

Dr. Sonya White, DDS, PC requirements payments prior to the beginning of your treatment. If you choose to discontinue care before treatment is complete, you will receive a refund less the cost of care received. For patients with dental insurance, we are happy to work with your carrier to maximize your benefits and directly bill them for reimbursement for your treatment. I understand that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance sbumissions.

A fee of \$35.00 is charged for patients who miss two (2) appointments during the year without a 24-hour notice.

Dr. Sonya White DDS, PC charges \$47.00 dollars for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help get the dentistry you want or need.

In the event a collection agency is retained to receive balanced owed, I am aware a 33% of account balance will be added to the total amount due for collection agency fees.

_ Date:

This agreement supersedes all other verbal and or written agreements.

# How Did You Hear About Us?

We are pleased that you chose our office to care for your dental needs!

Often, our patients tell us that they have referred their friends and family to us to care. Will you tell us how you heard about us?

Please use the options below that led you to us, and thanks you for choosing the office of Dr. Sonya White and the Bright White Smile Team!

Radio	
Yellow Pages	
Internet	
Newspaper	
Friends/Family	
Staff Referral	
Other	